

AFRICA

Maria Florenca, Cleaner

High Commission of South Africa

Ms Maria Florenca has been employed as a Cleaner at the South African High Commission since 26 November 2004 and has served multiple diplomatic staff at the South African High Commission with dignity and pride for over 21 years of uninterrupted service.

She has extensive knowledge of health and safety regulations and is able to work independently, operating, cleaning, and maintaining equipment to a consistently high standard. Ms Florenca demonstrates excellent attention to detail and is recognised for her reliability and trustworthiness. She also has a strong knowledge and understanding of different surfaces, cleaning chemicals, and other safety products.

Her excellent time management skills and efficiency stand out. Ms Florenca has the energy required to manage tasks, establish effective cleaning routines, and complete work efficiently within designated time frames.

Her professionalism, communication skills, and problem-solving abilities reflect her extensive experience and the value she brings to the South African High Commission.

AMERICAS

Cristián Santa Maria Mozo,

Administration Manager

Embassy of Chile

Cristián Santa Maria Mozo has been at the Embassy of Chile since 1983. An incredible four decades' worth of dedication, care and patience – especially with all of us!

Forty-three years ago, Mr Santa Maria Mozo came to London to work and learn English, with all intentions of leaving after a while. But somewhere along the way, the UK became home. He has been part of Chile's Mission in the UK through thick and thin, working up the ladder from Telephone Operator, to Courier, to Accountant, to Administration Manager. He has witnessed the Embassy's many glow-up eras, more Ambassadors than any of us could keep track of, and miraculously solved admin changes and problems thanks to his outstanding organisational skills.

In 2019, he was awarded the Employee Merit Medal by the Government of Chile, for his then 35 years of service. He is an integral pillar in the

Embassy, and we are all beyond grateful for everything Mr Santa Maria Mozo has given over the years. He and his accounts have seen it all, and throughout the UK economy's many ups and downs (the 2008 Crash, Brexit, and Covid, to name just a recent few), Mr Santa Maria Mozo's work has always been absolutely impeccable. Simply put, Cristián Santa Maria Mozo is Chile's Mission in the UK. But much more importantly to us, he is a dear friend. We're all a little envious of his plans to eventually retire in Marbella, but we hope he'll stay and put up with us a while longer!

ASIA

Indarty Noor,

Protocol and Consular Officer and Advisor

Embassy of Indonesia

Mrs Indarty 'Alty' Noor has demonstrated an extraordinary and unwavering commitment to public service through her remarkable 41-year tenure at the Embassy of the Republic of Indonesia in London. Over the course of her distinguished career, she has contributed across nearly all major sections of the Embassy including economic affairs, finance, communications, and ultimately protocol and consular services reflecting exceptional versatility, adaptability, and institutional mastery.

In each role, Mrs Noor has consistently delivered outstanding results, earning the trust and respect of colleagues, leadership, and external partners alike. Her breadth of experience has equipped her with a rare, comprehensive understanding of the Embassy's operations, enabling her to navigate complex diplomatic, administrative, and citizen-service challenges with precision and sound judgment.

In her current role as Protocol and Consular Officer, she exemplifies the highest standards of professionalism and care. She ensures the seamless execution of diplomatic protocol while providing responsive, compassionate assistance to Indonesian nationals abroad. Mrs Noor's strong and extensive professional network within diplomatic circles and the wider community has significantly enhanced the Embassy's effectiveness, reputation, and outreach.

Mrs Noor's four decades of service are not only a testament to her loyalty, but to her sustained excellence, integrity, and impact. She has played a meaningful role in strengthening Indonesia's diplomatic presence in the United Kingdom, while also mentoring generations of staff and fostering a

culture of dedication and service.

In recognising Mrs Indarty Noor with the Embassy Long Service Officer Award, we honour a truly exceptional career defined by breadth of contribution, depth of expertise, and an enduring legacy of distinguished service.

CARIBBEAN

Elieth 'Veron' Gillespie-Thorpe, Senior Clerk High Commission of Jamaica

Mrs Gillespie Thorpe has consistently demonstrated the qualities that define true long term service: reliability, integrity, leadership, and a genuine passion for contributing to the success of the Jamaican High Commission and the well-being of all those with whom she interacts throughout her 29 years of service.

Affectionately known as Veron, she embodies consistency and excellence. She actively participates in community events and supports the High Commission at all outreach activities, whether at citizenship ceremonies, consular surgeries, or other engagements across the regions of the United Kingdom.

With her wealth of knowledge and experience, she has provided invaluable guidance to Officers, new immigrants settling in the UK, and temporary staff and new recruits within the Consular Section. She approaches every task, routine or complex, with the same level of care, attention and professionalism. Her consistency has made her a trusted and respected member of the team, someone colleagues naturally turn to for advice, and someone who has earned the respect of both peers and supervisors.

Beyond her technical skills and reliability, Mrs Gillespie Thorpe has made a significant impact through her interpersonal qualities. Her generosity, influence, and presence extend across the Jamaican and wider Caribbean community in the UK, where she is widely recognised as one of the most familiar and respected faces of the High Commission within the Diaspora.

Over the course of her long service, Mrs Gillespie Thorpe's institutional knowledge remains invaluable, and her long term perspective has helped the organization maintain continuity and stability. Despite challenges she may have encountered over the years, she is resilient; her commitment and dedication have never wavered. An Award would be fitting.

EUROPE

Nerissa Sultana, Head of Public Diplomacy High Commission of Malta

Ms Nerissa Sultana has been a dedicated member of the High Commission for 21 years, consistently

going above and beyond not only in fulfilling her official responsibilities but also in supporting the diaspora in any way she can. Her commitment is matched by her genuine kindness and her heart of gold, qualities that have touched countless lives.

She leads by example, demonstrating integrity, compassion, and an unwavering sense of duty. Her work ethic and selflessness make her a true role model to others, and her impact extends far beyond the scope of her role.

MIDDLE EAST

Hala Wahby, Secretary/Accounts Embassy of Jordan

Mrs Hala Wahby is an exceptionally deserving candidate for the Embassy Long Service Officer Award, having dedicated more than 30 years of distinguished service to the Embassy. Her unwavering commitment and loyalty are exemplary, reflected in her consistent professionalism, integrity, and readiness to go above and beyond in support of the mission. Over the decades, she has served under many Ambassadors and supported tens of diplomats, providing invaluable continuity, institutional knowledge, and stability.

Mrs Wahby is a hugely valued member of the team, known for her reliability, discretion, and collaborative spirit. Her ability to build strong working relationships and uphold the highest standards has made a lasting impact on both the Embassy's operations and its workplace culture. Her sustained dedication and outstanding contributions make her truly deserving of this recognition.

OCEANIA

John Mantripp, Supplier Relationship Manager High Commission of New Zealand/NZ Defence Staff

Mr John Mantripp marks an exceptional 40 years of service with the New Zealand Government in May 2026, having joined the New Zealand High Commission in 1986. A cornerstone of the mission, he is widely known as the office's IT guru and a trusted source of knowledge, always generous in supporting colleagues.

In his role as Supplier Relationship Manager, Mr Mantripp has built strong, lasting connections with stakeholders both internally and externally. A natural mentor, he plays a key role in guiding new staff and fostering a collaborative, respectful environment.

Known for his professionalism, integrity, and strong work ethic, Mr Mantripp also brings warmth and positivity to the office every day. A dedicated advocate for Civilian Staff, he cares deeply about the mission and its work for New Zealand.

Adored by colleagues, Mr Mantripp is truly deserving of this Long Service Award.